



SUCCESSSTORY

KWE-Kintetsu World Express & IPACS - a formula for success

A total logistics provider, KWE-Kintetsu World Express (S) Private Limited purchased and implemented TradeNet Enterprise Edition powered by IPACS.

KWE Singapore, a leading freight and logistics service provider, has a global network spans Asia, Australia, Europe, Africa and the Americas, employing 6000 persons worldwide. KWE owns and operates 161 warehouses with a total space capacity of 440,000 m² (4,780,000 ft²). KWE offers a host of transportation and logistics services designed for supply chain optimization for businesses of all sizes.

The TradeNet Enterprise was designed to meet the needs of the large freight forwarders/logistics companies. Due to the high volume of Trade declarations transacted, these companies often faced performance and database corruption issues from the previous ACCESS database. Thus, TradeNet Enterprise uses the MS SQL DBMS to provide a more efficient and stable database.

Customer Profile
KWE-Kintetsu
World Express (S) Pte Ltd

Industry
3rd Party Logistics Provider

Employees
200 employees

IPACS Products
TradeNet Enterprise

Number of License
10 concurrent users

Key Benefits

- Management Visibility & Control
 - Multiple site deployment
 - Flexibility for remote usage
 - Economies of Scale
 - High Transaction Processing
- Database Scalability & Stability, hence reduced downtime
 - Improve Productivity

Tremendous effort saved on housekeeping

“In the past, the process of Tradenet declaration was not always efficient, especially as our database grew, hence requiring greater computing resources. We needed to housekeep and backup frequently. This brought about system downtime and rigidity in the retrieval of historical data,” said Mr Ray Wong, MIS Manager of KWE-Kintetsu World Express (S) Pte Ltd. “I am glad that based on approximately 800 permit declarations made a day, we are only expecting to housekeep only once a year as compared to once per week in the past. Additionally, Tradenet Enterprise’s new design is definitely more able to handle high volume transaction.”

Under the contract, KWE purchased 10 concurrent user licenses for its Cargo Agent Building office, and Changi South office. The implementation took less than 2 weeks and went 'live' on 2nd September 2003.