



One solution for global trade,
logistics and customs

Optimise & Protect Your IT Assets

Leverage on Kewill-IPACS IT managed services to optimise and protect your IT systems. Be proactive. A little maintenance goes a long way.

Many businesses spend large amount of money on their IT infrastructure which are often not optimise and rapidly become obsolete. As IT network and infrastructure becomes strained with increasing users and business expansion, your internet, email, database, folders access is down to a crawl without you realising it until an application or hardware failure occurs. This slight disruption, in turn causes ripples to your entire operations, sometimes wiping out valuable data information and sensitive files.

Now, doesn't all this sound like a worry buried at the back of your mind?

IT managed services from Kewill-IPACS gives you the peace of mind in your everyday operations. Concentrate on your core business and drive the bottom line with the assurance that your IT functions and business processes are in the hands of an expert, who has more than 35 years of IT experience in the transport & logistics industry.



Business benefits

- ▶ Reduce management time spent dealing with on-going IT issues so that they can focus on their core businesses
- ▶ Reduce network and server downtime which cause business "downtime"
- ▶ Improve and optimise IT and network performance through regular health checks and proactive management of IT systems
- ▶ Provide efficient and effective IT support through onsite, remote online and helpdesk services
- ▶ Achieve improved overall operational efficiency through better use of IT, reducing overall IT and its related costs

Contact us

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IT Outsourcing

We offer your business a flexible option of an efficient and cost effective IT infrastructure which can either be hosted at a secured datacentre or at your own computer centre and managed by our skilled engineers 24 x 7, depending on your service level requirements. Essentially, **you only use what you need, when you need it**, without huge initial investment outlay.

Computer, networking and PC workstation support & services

The Kewill-IPACS team is able to assist you to troubleshoot, administer and maintain your server systems, workstations and network. We can help architect, design a secured network (LAN and WAN) and provide health checks to ensure optimal system and network performance. We can support multiple operating system platforms from Microsoft Windows, Sun Solaris, IBM AIX, HP Unix to Linux) and configure and install routers, switches, firewalls, VOIP and VPN services, etc.

Database Administration Support & Services

As a certified Oracle business partner, we offers database tuning, recovery and testing, performance and checking at regular intervals to ensure optimal performance of the applications and database server and prevent bottlenecks on Oracle database.

Remote data & application backup services

As an application solutions provider for our customers, we have the software tools and expertise to provide remote off-site data and application backup services for your Kewill-IPACS application solutions as well as other business applications at your preferred time intervals (example: daily, twice a day). Your data is encrypted, compressed and securely backed up remotely at our Hosted Site via a leased line or Internet broadband. In the event of a failure at your production site, we have the expertise to provide rapid recovery to minimise the loss of time, money and business opportunities due to lost data and failed servers when disaster strikes.

Firewall & Security

The fact is, loss of data, system downtime and integrity damage due to trade secret theft, financial fraud and computer virus attacks are on the rise. Kewill-IPACS Managed Services solutions are highly effective in shoring up your network defences for an affordable monthly fee. This includes configuring and managing firewalls Firewall and Security services in both your local LAN, WAN, Internet and Intranet environments, content filtering, anti-virus scanning and live updates and other security services.

